

FORRESTER
BY MONKHOUSE

Schoolwear Specialists

Part of the Monkhouse Group

MONKHOUSE
Schoolwear Specialists

Early Years
SCHOOLWEAR

Schooltogs
Schoolwear Specialists

the famous
Schoolwear Specialists

TOPFORM
BY MONKHOUSE

**An important uniform update to help your parents.
Please reply back to confirm that you have received this email.**

Appointments available to book now!

What's in this email:

1.

Update on our stores

2.

Guidance for parents

1. Update on our stores

Store capacity problem

Due to social distancing and creating a safe environment for all customers, our stores capacity has been significantly reduced and we will not be able to supply all your parents through our stores.

Store capacity solution

We are focused on two streams of service for New Starters and Existing Students to ensure we can process as many orders as possible before you return to school.

2. Guidance for parents

Shop Early and Shop Safely (COVID-19 Secure)

This will increase our total capacity for back to school.

NEW STARTERS

**BOOK AN APPOINTMENT
FOR A PERSONALISED
SAFE STORE VISIT**

Shop early

To help our total capacity for back to school.

Personalised Shopping

1:1 personalised service from our trained and experienced staff.

Right-sizing first time

Help with sizing as we know this can be difficult.

Avoid the queues

By booking an appointment you will avoid any queues.

One-Stop-Shop

Get everything you need in one shop including all accessories for back to school.

EXISTING STUDENTS

ORDER ONLINE

Know your sizes

Most existing parents will have a good idea of sizes making their purchase quick and easy.

Free Returns

Free extended returns to help with web shopping.

Click and collect

free click and collect to help with web shopping.

Please send the Parent Uniform Guide to all parents. If you need any further assistance please call or email us.

[View the Parent Uniform Guide](#)

Please visit our website for the latest updates and information.

Be sure to add mrk.monkhouse.com to your email contacts list.
Doing this protects against interfering spam filters

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Should you wish to speak to a member of our Customer Service Team, please call **0161 476 7216** or email adam.halewood@monkhouse.com

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